People & Citizen Services (Citizen related risks)

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
Customer Experience Service Delivery	Operational	Cautious	Yes

Education & Lifelong Learning (Community Learning and Library risks)

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
Library Service Failure	Reputational	Averse	Yes

Housing

	Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
•	Continued Inability to meet the Unsuitable	Compliance	Averse	Yes
	Accommodation Order			
•	Void Property Management	Operational	Averse	Yes

Governance (Protective Services risks)

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
 Loss of UKAS Accreditation 	Compliance	Averse	Yes
Non-Compliance - Interventions / Food Law Code of Practice	Reputational	Cautious	Yes